TCS

Today's overabundance of telecom choices is a multi-dimensional maze, and managing the associated expense is equally complex.

TeleCommunication Systems, Inc. (TCS) offers Telecom Expense Management (TEM) to equip managers with tools and solutions to organize and reduce telecom expenditures. TCS' TEM increases visibility and cost efficiency, empowering managers to introduce newer telecom technologies and redirect resources to other pressing needs.

TEM Features and Benefits

TCS approaches telecom expense management through a three-phased methodology that promptly delivers savings, efficiency, and control.

TCS' "Triple A" approach to total telecom management includes:

Audit to Action – provides immediate visibility into expenses and identifies cost savings through:
- Invoice, inventory, and infrastructure audits
- Association of individual users with numbers, devices, rates, and issuance dates
- Identification of unused or inappropriately used services for disconnection

Automation – provides ongoing cost savings throughout the telecommunications lifecycle to:
- Introduce, implement, and integrate software solutions to automate procurement, provisioning – including Moves, Adds, and Changes (MAC), invoice processing, and inventory management
- Design and maintain Web portals permitting managers to view the order status, usage, associated invoices, and expenses

- Outsource invoice management, including carrier coordination, invoice receipt, posting, aggregation, data normalization, and payment

Augmentation – provides on-site staffing to optimize the telecom lifecycle to:
- Manage and maintain existing network infrastructure, inventory, service procurement, support, and invoice processing
- Negotiate vendor contracts, measure vendor performance, and manage refunds
- Counsel and advise on end-user policies, technology transition, and network optimization

TCS TeleCommunication Systems

Enabling Convergent Technologies®

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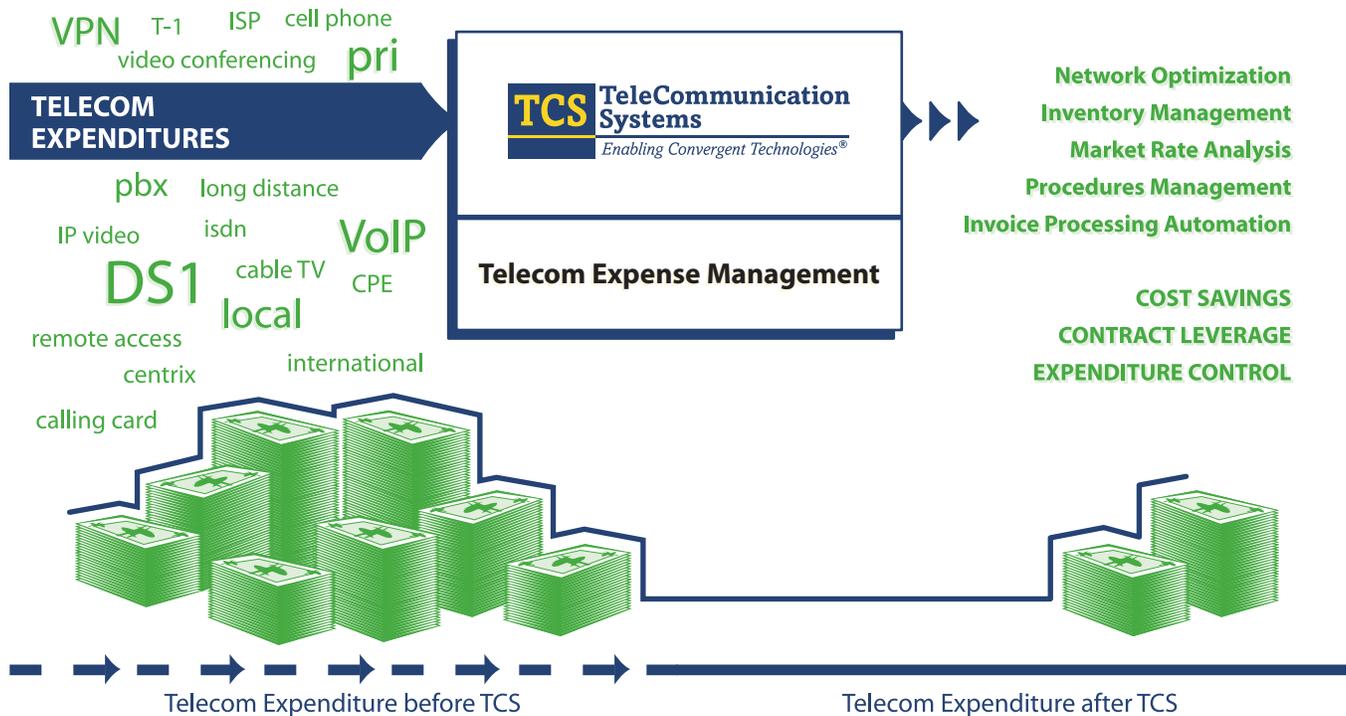
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Proven Expertise

TCS has provided telecom expense management solutions for more than a decade to large, multi-faceted organizations. Our proven expertise provides increased visibility into telecommunications policies, strategies, and vendor services. TCS' TEM enhances current processes and systems, allows for greater functionality, and enhances customer service. TCS' experience with the Defense Financial Accounting Service (DFAS) interface and the paperless process provides for a cost-effective systems integration approach to telecom expense management.

Your Established Partner

TCS is a leading provider of software and solutions to government and corporate customers requiring high reliability and security. TCS has been providing premier IT and wireless communications solutions since 1987.

Get Started Now

For information about TCS TEM call 1.800.307.9489 or e-mail sales@telecomsys.com. Learn about TCS' complete line of products and services at www.telecomsys.com.